**Section 1 – 30 marks**

**Answering and analysing HelpOps**

1. Read the following HelpOp, which was sent from the **Hub**.

|  |
| --- |
| Is there any way to get to the wild on the Nova? |

Discuss the appropriate response to this HelpOp.

**6**

1. Describe the appropriate usage of HelpOp.

**3**

1. Explain why players prefer to use HelpOp than simply asking in the public chat.

**3**

1. Attempt **EITHER** Question 4 (a) **OR** (b).
2. Read the following HelpOp, which was sent from **Destiny**.

|  |
| --- |
| Can I break blocks? |

1. Read the following HelpOp, which was sent from **District**.

|  |
| --- |
| Is it possible to get sand? |

Analyse your chosen HelpOp, with reference to:

* Its motivations;
* Its possible answers.

**8**

1. Read the statement below, and answer the question that follows.

|  |
| --- |
| Using HelpOp on the Nova can be beneficial at times, but mainly, a player would be better off to just ask a friend on the server than wait for a response from the staff members, who can, at times, take a while to respond. |

Discuss this viewpoint.

**10**

**Section 2 – 50 marks**

**Knowledge of the server**

1. Attempt **EITHER** Question 6 (a) **OR** (b).

In your answer, you have to refer to at least one server. You can mention both, though be careful that they do not weaken your argument.

1. Analyse the obstacles faced by **new** players when joining the server.

**12**

**OR**

1. Analyse the obstacles faced by players on the server who have played for a great deal of time.

**12**

1. Read the statement below, and answer the question that follows.

|  |
| --- |
| People want to donate for tonnes of reasons… One of the things that comes to mind is the obvious: for the perks. Some people claim that they donate in order to “support” the server, but most of the time this isn’t really the case. There’s always an underlying reason, like someone wanting popularity or to make new friends or even just for cosmetics. |

How fully does this explain the reasons why people donate on the Nova?

**8**

1. You have been asked to write a guide for **players** on the following server rules: swearing, spamming and advertising. In your answer, you should refer to possible punishments and what can be considered to be breaking these rules. You may wish to use the staff rules booklet for your response.

**10**

1. Attempt **EITHER** Question 9 (a) **OR** (b).

In your answer, you should only refer to the server specified in the question. Mentioning details from the other server will weaken your argument.

1. Give an account of social issues and disputes on the Destiny server. In your answer, you should refer to causes, details, and potential impacts of social issues and disputes on regular players on the Nova.

**20**

**OR**

1. Give an account of the features available to regular players on the District server. In your answer, you should refer to why these are available, what they are, and how these impact on regular players on the Nova.

**20**

**Section 3 – 20 marks**

**Knowledge of the forums**

1. Attempt **EITHER** Question 10 (a) **OR** (b).

In your answer, you have to refer to at least one server. You can mention both, though be careful that they do not weaken your argument.

1. Describe the ways in which arguments and tension can arise on the forums.

**6**

**OR**

1. Describe the ways in which players break rules on the forums.

**6**

1. Illustrate the reasons why the forums are ‘quiet’ nowadays.

**4**

1. Read the statement below, and answer the question that follows.

|  |
| --- |
| As a few staff members know, I was banned a few months ago (around 2 to 3 months), and as you can see now, I’m making a ban appeal.  Since 1.9 came out, I have stopped hacking (completely) and I think I need at least one more chance on this server. Over the past few months, I have thought about what I can do better on this server, and I promise not to hack again. I realise how annoying and disrespectful I was, and I promise not to do it again. I would like Goolous and Nameless to know that I’m sorry for spamming your walls. I’m very sorry to everyone for hacking and I promise not do it again. Please unban me, I only need one more chance to prove that I am a better person and that I don’t hack anymore. Thank you. |

Make a judgment on this ban appeal. In making a judgment, you should acknowledge and refer to:

* Why the player was banned;
* How long ago the player was banned;
* Whether or not you believe the player should be unbanned;
* Why you feel this way;
* Your response to the appeal.

**10**

**[END OF QUESTION PAPER]**